

## **SouthLink N25 Ltd Privacy Statement**

### **1. General**

- 1.1 SouthLink N25 Limited fully respects your right to privacy, and will not collect any personal information about you without your clear knowledge and permission. Any personal information which you volunteer to us will be treated strictly in accordance with the Data Protection Acts 1988 and 2003.
- 1.2 Please read the terms of this privacy statement carefully, as by submitting a completed application form you will be deemed to have accepted the terms of this privacy statement.

### **2. Collection and use of personal information**

- 2.1 You may choose to provide us with personal data (e.g. name, e-mail postal address and vehicle details) in correspondence to one of the addresses listed on our application form. We use these details solely for the purpose of dealing with your query.
- 2.2 If you open a tag or trip card account, we ask you to provide us with, amongst other things, your name, e-mail address, contact telephone number, vehicle registration number and payment details. We use this data for the purposes of processing your toll payment and/or managing your tag account. We do not collect any more personal data than is necessary to fulfil these purposes.

### **3. Disclosure of Personal Data**

- 3.1 We may disclose your personal data to our agents, contractors and service providers to the extent reasonably required for the purposes described above.
- 3.2 We may also share information about the way you conduct your tag and/or trip card account with credit reference agencies.

### **4. Changes to this Privacy Statement**

- 4.1 From time to time we may decide to change our privacy statement, but any changes will be notified to you to keep you up to date with how we collect, use and disclose information. If at any time we decide to use personal data in a manner significantly different from that stated in this privacy statement, or otherwise

disclosed to you at the time it was collected, we will notify you, and you will have the choice as to whether or not we use your information in the new manner.

## **5. Right of Access**

5.1 You have the right, subject to certain exemptions, to obtain a copy of any personal data we hold about you and to correct any inaccuracies in such data. If you wish to avail of any of these rights, please contact us at: SouthLink N25 Limited, N25 Toll Plaza, Gracedieu Lower, Waterford, Co. Waterford. Your request will be dealt with as soon as possible and will not take more than 40 days to process.